

Yazaki Europe Mission & Vision Statements

Mission:

- ◆ It is the mission of Yazaki Europe Ltd to be recognised as the “Best in Class” supplier of Electrical / Electronic Distribution Systems, Components and Instrumentation. We want to be the benchmark for these products on a global basis and the company of choice for both customers and individuals.

Vision:

- ◆ **Our Employees:**

People are our most valuable asset, we need their skills, performance and creativity to make our success possible. We value team spirit, open and honest communication. We shall create a workplace where everyone can share a sense of ownership for Yazaki’s success by creating an atmosphere of working in ONE WORLD with THREE REGIONS as ONE TEAM.

- ◆ **Good Communication:**

Management has to ensure the flow of essential information within their field of responsibility. All Managers shall regularly inform their people about the company performance and plans.

- ◆ **Customer Focus:**

Customer satisfaction is the foundation for good business results. We shall deliver superior value to all our customers through world class performance, expressed by cost-leadership, technology, reliability and quality of service.

- ◆ **Integrity:**

We shall conduct our business objectives in a socially responsible manner and maintain compliance with all legal and ethical requirements. We encourage every Yazaki employee and our suppliers to follow these same principles.

- ◆ **Superior Quality:**

All Yazaki employees should only accept superior quality in all tasks they perform and not accept mediocrity. We shall continuously monitor and improve our processes to ensure our products and services have the best value. We invite our suppliers to share this approach to achieve a beneficial partnership.

- ◆ **Good Citizenship:**

Yazaki shall strive to be a good citizen worldwide. All Yazaki employees are expected to perform business in a professional and ethical manner, within an environment of trust and respect. We believe in protecting our associates, the public and the environment by working towards the reduction and eventual elimination of hazards to the environment.



Mr. Bo. I. Andersson

President

Yazaki Europe Limited